

**EMERGENCY TELECOMMUTING INSTRUCTION CHECKLIST
FOR
APPROPRIATE ADMINISTRATORS/EMPLOYEES**

Steps for Appropriate Administrators:

Prepare For The Discussion:

- Read the CSUDH Foundation emergency telecommuting instruction checklist.
- Understand what the eligibility requirements are.
- Determine employee eligibility and notify them.
- Identify technology resources needed and available.

Start The Discussion By Explaining CSUDH Foundation Emergency Telecommuting Guidelines:

- Foundation-furnished equipment, property, and supplies.
- Reimbursement of phone and internet expenses if any.
- Maximum telecommuting frequency.
- Approval/Denial process.

Be Specific In Stating Your Expectations For:

- Meeting performance requirements.
- Adhering to/changing work schedules.
- Maintaining productivity (quality/quantity/timeliness).
- Responding to e-mails and voice mails.
- Using sensitive/confidential information.
- Attending office meetings on telework days.
- Reporting injuries.
- Handling "down time" from equipment or power issues.
- Adhering to privacy, security, and ethics policies.
- Working during emergencies.
- Obtaining pre-approval for OT/comp time, leave, unscheduled/ad hoc telework, travel to the office.
- Appropriate use of duty hours (no personal business or child/elder care).
- Reporting updates of work assignments.
- Provide time recording systems/forms to record telecommuting hours.

- Determine how work will be assigned and performance measured.
- Determine the working hours on telecommuting days.
- Ensure that the employee is readily available, and has adequate means of communication during specific working hours.
- Arrange for the employee to come to the primary work site when necessary, regardless of the telecommuting schedule.
- Meeting safety responsibilities at the telework site.
- Getting assistance, e.g., IT helpdesk or on-site employee.

Finish By Listening To The Employee:

- Be receptive to discussing concerns from onsite employee and teleworkers.
- Address questions and most important, clarify expectations
- Be open to different ways of doing business, e.g., webcams, conference calls, Instant Messaging, Zoom, etc.
- Complete the information below for the specific technology resources needs of the employee
 - Send the request to Information Technology
- Ensure each person walks away knowing their role is important to the organization.

Steps for Employees to Follow:

- Review the Emergency Telecommuting Guidelines and sign acknowledgement.
- Identify equipment, software, systems needed off site to conduct job duties and inform supervisor.
- Identify a quiet room or area within your home to work without interruptions.
- Check in with your manager at the beginning of your scheduled work day and throughout the work day and inform your manager when off duty.
- Respond to your emails, texts and voicemails in a timely manner.
- Identify and report any technical issues immediately to your manager and IT department.
- Use your personal time when you need to conduct personal business or when too ill to telecommute.
- Enter your time remotely for approval and timely pay.
- Follow instructions for paycheck retrieval. If currently paid by direct deposit the process will not change.

Telecommuter Information for Remote Work Assignment

Name of Telecommuter: _____
Date of assignment: _____
Employee ID: _____
Title: _____
Check one: _____ Exempt _____ Non-Exempt
Dept. or Project Name: _____
Account Numbers: _____

Appropriate Administrator:

Please outline specific technology resources needed, including hardware (equipment) and software.

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____
9. _____
10. _____

EMERGENCY TELECOMMUTING ACKNOWLEDGEMENT

By signing this document, I, the employee, am acknowledging that I have received California State University, Dominguez Hills Foundation Emergency Telecommuting Guidelines and Instruction Checklist and understand the expectations set for me in my temporary telecommuting role. I do hereby agree to adhere to all applicable current and future guidelines as applicable.

Employee Signature: _____

Date: _____

Administrator Signature: _____

Date: _____